

## TWO (2) YEAR LIMITED GUARANTEE

When a consumer buys a product in Europe, they get the benefit of legal rights relating to the quality of the product (your statutory rights). You can enforce these rights against your retailer. We give you an additional manufacturer's guarantee of two years. These terms and conditions relate to our manufacturer's guarantee only – your statutory rights are unaffected.

The conditions below describe the prerequisites and scope of our guarantee. They do not affect your statutory rights or the obligations of your retailer and your contract with them.

### Shark Guarantees

Every Shark machine comes with a free parts and labour guarantee. You'll also find online support at [sharkclean.ie](http://sharkclean.ie)

### How do I register my Shark guarantee?

You can register your guarantee online within 28 days of purchase. To save time, you'll need the following information about your product.

- Date you purchased the unit (receipt or delivery note).
- To register online, please visit [sharkclean.eu](http://sharkclean.eu)

### IMPORTANT:

- The guarantee will only cover your product from the date of purchase.
- Please keep your receipt at all times. Should you need to use your guarantee we will need your receipt to verify the information you have supplied to us is correct. The inability to produce a valid receipt may invalidate your guarantee.

### What are the benefits of registering my free Shark guarantee?

When you register your guarantee we'll have your details to hand if we ever need to get in touch. You can also receive tips and advice on how to get the best out of your Shark unit and hear the latest news about new Shark technology and launches. If you register your guarantee online, you'll get instant confirmation that we've received your details.

### What is covered by the free Shark guarantee?

Repair or replacement of your Shark machine (at Shark's discretion), including all parts and labour. A Shark guarantee is in addition to your legal rights as a consumer.

### What is not covered by the free Shark guarantee?

1. Normal wear and tear of wearable parts (such as accessories). Replacement parts are available for purchase at [sharkclean.eu](http://sharkclean.eu)
2. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance or damage due to mishandling in transit.
3. Damage caused by maintenance not authorised by Shark.

### Where can I buy genuine Shark spares and accessories?

You'll find a full range of Shark spares and replacement parts/accessories for all Shark machines at [sharkclean.eu](http://sharkclean.eu)

Please remember that damage caused by the use of non-Shark spares may not be covered under your guarantee.