Womanizer® 5-Year Warranty Information

LOVEHONEY GROUP

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Commitment to Quality

At Womanizer, quality is a priority. All products undergo testing and inspection before they are delivered to customers. To support this commitment, all products include a 5-year warranty.

Product Quality Assurance Process

1. Quality Control

Womanizer aims to manufacture products to high quality standards. All products are checked according to established quality requirements.

Performance Verification

Before a product is released, the Quality Management team verifies key functions, including:

- Air massage intensity
- Air pressure and stability
- Durability checks, including:
    - Mechanical function
    - Drop tests
    - Button usage
    - Water resistance

Body Safety Assessment

Products are reviewed by internal and external laboratories to verify that materials and the product itself are safe for use.

Hygiene Control

Before shipment, each product is hygienically and securely sealed to arrive germ-free and ready for use.

Product Standards

Designed for You

Products are tailor-made and manufactured according to high manufacturing standards.

Premium Quality

All products include a 5-year warranty.

Body-Safe Materials

All products are made from body-safe materials and are free from:

- Phthalates
- BPA
- Latex

Customer Service

If a product experiences issues and does not meet Womanizer's standards, Womanizer states that it will replace the product.

Troubleshooting

If your product includes Smart Silence, ensure the device is in contact with your skin after it has been switched on.

If the product is not operating as expected, check the LED battery indicator. A blinking light may indicate that the product requires charging.

Support and Warranty Assistance

If you have questions or experience issues with your Womanizer product, assistance is available through the Womanizer contact form on our website or if the contact form is unavailable, customers may contact: care@womanizer.com